

## QUALITY POLICY

EISENBAU s.r.l. considers quality as a determinant element for the proper conduct of its business.

EISENBAU s.r.l., aware that quality is primarily the satisfaction of its customers, has updated the quality system according to UNI EN 9001: 2015, with the aim of ensuring systematically and documented a quality level of its products and services, to satisfy continuously the needs of its customers and of the other parts interested in its activity.

To achieve that goal and to keep it in time, the Eisenbau s.r.l. management identifies the following aspects as guide of its Policy:

- Focalized attention on the customer satisfaction and on their interested parties: Undertaking to understand the customer need considering the reference market, the context in which it operates and all critical parties involved in its processes.
- Process approach: identifying the different activities of its organization as processes to be planned, checked and constantly improved by defining input, outputs, responsibilities, objectives to be pursued and expected results for each identified process.
- Leadership: Assuming the responsibility of its SGQ effectiveness, making all the necessary resource available, making sure that the planned objectives are compatible with the context and the strategic directions, actively involving all the interested parties, coordinating and supporting them.
- Risks and opportunities evaluation: Planning their processes risk-based thinking approach in order to implement the most appropriate action to assess and treat associated risks with processes, exploit and reinforce the identified opportunities.

The Management undertakes to define strategies and objectives, documenting and disseminating them to ensure that the Quality Policy is understood, implemented and supported at all company levels.

The Management is aware that the continuous company performances improvement involves the constant implication of all company personnel and, undertake, to provide them with the necessary tools in order to constantly improve the implemented SGQ and make them aware of their own inside the organizations.

All company personnel has the duty and the right to participate, according to their responsibilities, skills and organization know how, to achieve the company objectives defined by management.

Our company undertakes to carry out a production that complies the regulation 80079-34 and the concerning reference standards for the EX line of production

The management undertake to disclose its Quality Policy to all interested parties

A handwritten signature in black ink, appearing to be "E. B. B.", is written over a horizontal line.

THE MANAGEMENT